



## Shipping

iMarinePower LLC and iAutoEngine partners with a variety of regional freight carriers to ensure your engine or transmission is delivered in a timely manner. For details on tracking information and estimated delivery time see Shipping Methods and Charges and Order Status below.

## Shipping Methods and Charges

All engine and transmissions are delivered in 2-9 business days free of charge to a commercial address within the Continental United States. For orders that require residential delivery, delivery to Alaska or Hawaii and International Shipping additional charges may be required.

shipping methods:

Ground (delivered in 5-9 business)

2-Day (delivered in 3-6 business days with additional charges)

## Order Status

After you successfully place your order, you can track its status [online](#) using the order number provided on your order confirmation email.

You will receive a shipping confirmation email informing you of the specific carrier used for delivery, as well as a shipment tracking number for your order. Your order is not complete until you receive this email.

The estimated order delivery times listed above include the time it takes to process your order and the transit time of the shipping method. Please allow 2 to 3 business days to process the order prior to shipment.

All orders are processed and shipped during our normal business hours (Monday through Friday, excluding holidays, prior to 1:30 pm PST).

If an item you ordered is out of stock, you will be contacted via telephone and/or email to advise you of the expected delay and provide you with your options. You can choose to wait for the item, select an available product, or cancel your order. We will ship the item to you as soon as it is in stock. Orders for products that are not available within 30 days will be canceled. In the event that your order is canceled you will be contacted via email.

Order delivery times may be delayed due to circumstances such as credit authorization, back-ordered equipment, insufficient or inaccurate information provided when placing the order or incomplete payment. You will be contacted via phone or email should such a condition be realized during the course of processing your order.

If you have questions or concerns regarding your order, please call 1-877-809-2118 between 9:00 am to 9:00 pm EST Monday through Friday.

## Shipping Policies

Online orders cannot be shipped to a PO Box, military APO/FPO or international address. When purchasing a part, we require that the credit card holder sign for the shipment at the delivery address. This helps protect you from theft or fraud.